Product Safety Recall

The Laundress Laundry and Household Cleaning Products

Lot codes beginning with the letter F and the last four digits numbered 9354 or less Lot codes beginning with the letter H and the last four digits numbered 2262 or less Lot codes beginning with the letter T and the last four digits numbered 5264 or less







Lot codes of affected products can be identified on the bottom or side of the bottle in black type.

Sold online at www.TheLaundress.com from 1 January 2021 and 30 September 2022

Defect: The recalled products can contain bacteria, including Burkholderia cepacia complex, Klebsiella aerogenes and multiple different species of Pseudomonas.

Hazard: The recalled products can contain bacteria including, Burkholderia cepacia complex, Klebsiella aerogenes and Pseudomonas species which may cause significant infection or illness that may require medical treatment, especially in people with, weakened immune systems, external medical devices and who have underlying lung conditions.

The bacteria can enter the body if inhaled, or through the eyes or a break in the skin.

What to do: Consumers should stop using the affected products. Consumers should go to www.TheLaundressRecall.com where they will be guided in case of any questions and to request a refund.

After requesting a refund, consumers should dispose of the product by closing the bottle tightly and placing it in household garbage. Do not empty the product prior to disposal.

Contact details: For further information, please contact The Laundress at www.TheLaundressRecall.com

See productsafety.gov.au for Australian product recall information