

## Product Safety Recall



**VIVO 50" HD PLASMA TV (MODEL PTV50HD)**  
Sold exclusively through BigW stores between November  
2012 and March 2013

**Defect:** The neck of the TV stand may break unexpectedly

**Hazard:** If the defect occurs, the television may dislodge from the stand and poses a potential crushing hazard to nearby consumers.

**What to do:** Consumers should cease using the stand immediately. Consumers may return the television to BIG W for a full refund or contact Vivo to have a replacement neck sent to them at no cost.

**Contact details:** For further information please contact Vivo on (02) 8030 8996 Monday to Friday between 9am and 5pm (AEST) or via email at [customersupport@vivotvs.com](mailto:customersupport@vivotvs.com) or visit the Vivo website [www.vivotvs.com](http://www.vivotvs.com).

**See [www.recalls.gov.au](http://www.recalls.gov.au) for  
Australian Product Recall Information**