



Koni B.V.

Korteweg, 2

3261 – NH Oud-Beijerland

December 23rd, 2011

Dear Valued Factory Five Customer:

This notice is being sent to you because KONI B.V. ("KONI"), has determined that a defect which relates to motor vehicle safety exists in certain models of **KONI's Model 30-1720 and 30-1721 shock absorbers** manufactured on specific dates and sold to Factory Five Racing Inc., which resold them to consumers. As a result, KONI is recalling these shock absorbers. You are receiving this letter because our records indicate that you may have purchased an affected shock absorber.

REASON FOR THIS RECALL

Recently, KONI received a report from a customer with a faulty shock absorber. KONI engineering quickly determined that the product's imperfection was due to a cold weld in the manufacturing process. Through proactive measures this part and the associated numbers have been identified and are easily traceable to one specific manufacturing run.

Without being able to confirm positively that this is an isolated incident within this run, KONI asks that you **do not drive your vehicle** until you have inspected your shock absorbers to determine whether you have an affected part. Continuing to drive on these parts could cause the shock absorber rod end attachment to fail without warning which would result in the vehicle losing spring on the affected corner. Such an occurrence could cause you to lose control of your vehicle and a potential crash to occur.

Although we are aware of only a single incidence of malfunction, we are recalling all shock absorbers produced in the affected manufacturing run as a preventive measure. KONI shock absorbers have been a staple item in all Factory Five Kits for many years with much success, and KONI is proud to continue a successful partnership with Factory Five and its clients.

WHAT WE WILL DO

Beginning immediately, we will replace any affected shock absorbers that you purchased with an identical, unaffected product at our expense. In addition, if you have already replaced your affected shock absorbers as a result of this defect before receiving this notification, we will reimburse you for the purchase price of an equivalent replacement product.

WHAT YOU SHOULD DO

Recipients of this mailer need to locate the silver part number sticker on the exterior of each shock absorber and record the part number and date code listed. See the below picture to assist you in locating your part number and date code. Next, you will need to log-on to <https://www.koni.us/secured/recall.cfm> and type in your unique user ID and password.

User ID: [mail merge will populate this field based on customer database supplied to us by Factory Five]

Password: [mail merge will populate this field based on customer database supplied to us by Factory Five]

Fill out the form and hit the “submit” button. If your date codes match the defective items, you will be asked to confirm your shipping and contact information. Upon completion, a KONI representative will contact you within 1-2 business days with shipping and return instructions for your product. Replacement product from KONI will be shipped out immediately upon receipt of defective product.

We are asking that ALL recipients of this mailer log-on to the website and complete the form even if you do not have any of the suspect shock absorbers. This will allow us to remove your name from our database and then no other follow up will be necessary. Should you have any additional questions regarding this procedure, please contact us at ffrsupport@koni-na.com or toll free at 1-800-209-3350. If you are outside the United States, please send us an e-mail.

As a reminder, please **do not drive your vehicle** until you have either confirmed that your part is not affected or you have installed a replacement part.

We have isolated the potentially affected lot numbers of KONI shock absorbers to the following model numbers and date codes:

Model No. 30-1720 Date Code 07-2010
Model No. 30-1721 Date Code 07-2010
Model No. 30-1721 Date Code 13-2010

Locating the part number and date code is very easy for any Factory Five customer by simply examining the product on or off of the vehicle. This number can be found on the label located on the exterior of each shock absorber. In the example below, the date code would be 14-2011 (week 14 of year 2011 manufacturing run). Look at the date code on the shock body of your product; do not use the product packaging (box) for identification.



REIMBURSEMENT FOR PRODUCTS REPLACED OR REPAIRED BEFORE THIS RECALL

If you have already paid to have your affected shock absorbers repaired or replaced due to the issues identified in this recall, KONI will reimburse you for the cost of an identical or equivalent value part.

To obtain reimbursement for any repair or replacement expenses you already have incurred, please submit (1) your name and mailing address; (2) a description of the product for which you are seeking reimbursement; and (3) documentation of the expenses for which you are seeking reimbursement (e.g., a receipt or credit card statement for a replacement shock absorber). You may submit this information to us by mail at **Koni B.V.**, Korteweg, 2-3261 – NH Oud-Beijerland

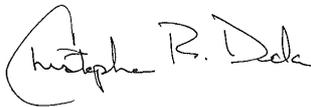
We will reimburse only those expenses incurred before January 31st, 2012. Once we receive your claim and the supporting documentation, we will issue you a reimbursement by check within sixty days. If you have any questions regarding this reimbursement program, please contact us.

CONTACTING US

If you have additional questions regarding this recall or its applicability to you specifically please contact us at ffsupport@koni-na.com or toll free at 1-800-209-3350 and we will be happy to assist you in assessing whether your product is affected by this recall and ensuring that you receive a replacement if necessary. Again, if you are outside the United States, please contact us via e-mail.

KONI remains committed to delivering the highest level of safety and product quality to our customers and apologize sincerely for any inconvenience caused by this recall.

Sincerely,

A handwritten signature in black ink that reads "Christopher R. Duda". The signature is written in a cursive style with a large initial 'C'.

Christopher R. Duda
General Manager
KONI North America