

ELECTRICAL SAFETY RECALL

Spa Quip 800 Spa Controller Spa Quip 1200 Spa Controller

**Models: Q800-30, Q800-30LAN, Q800-30R, Q1200-35, Q1200-35R,
Q1200-45, Q1200-45R and Q1200-60.**



IDENTIFICATION

Only products manufactured before February 2008 are affected by this recall. The product's model and serial numbers can be found on a white label on the outer covering of the controller housing.

Affected serial numbers include:

- the numbers '208' or lower (e.g. ###208#####), or
- X05, X06, X07 and X08 (e.g. ###X05#####).

DEFECT

The controller has a flexible socket, which means it is possible for an AMP plug to be forced into the controller upside-down. This may cause the plugged-in device or parts touching the plugged-in device to become live.

HAZARD

Risk of electric shock, which can cause serious injury or death. There has been a fatality associated with this product.

ACTION REQUIRED

If affected, consumers should disconnect / isolate, and stop using the spa. Do not undertake any repairs or connect any new devices to the spa and contact Davey Water Products to arrange for a free replacement controller to be fitted to the spa by a certified technician, free of charge.

For further information

Please contact Davey Water Products on 1300 232 839 (9am to 5pm AEST, Monday to Friday), email SpaQuipRecall@davey.com.au, or contact your local Davey pool equipment dealer.

See www.productsafety.gov.au for Australian product recall information

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HOW TO IDENTIFY AFFECTED SPAS

The controller is part of the inner workings of the spa and will be found behind the spa's cabinet or under decking adjacent to the spa. The exact location of the controller will vary depending on the spa design. The simplest way to identify whether a spa is affected by this recall is to look at the spa's touchpad design. Spas with touchpads similar to those in the photographs below may contain an affected controller. If unsure, consumers can email a photograph of their spa touchpad to SpaQuipRecall@davey.com.au and a team member will confirm if it is an affected spa.



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