

# Product Safety Recall

## Henkel

### Sofix Parquet Cleaner

Liquid floor cleaner for premium-quality floors

On sale in New South Wales and Western Australia from May 2012



- Defect:** Bacterial contamination of the Pseudomonas type, the Enterobacter type or the Klebsiella type have been identified in the product.
- Hazard:** Risk of infection in people who are immunocompromised if the product enters an ear, eye, mouth or open wound.
- What to do:** Henkel recommends that customers cease using this product, seal the container, store it safely and contact the inquiry line (set out below) for further instructions and a refund
- Contact Details:** For further information, including information on how to return affected products and receive a refund, customers can contact the toll-free service phone number 1800 212 779 (line open from 9:00 am to 6:00 pm)

See [www.recalls.gov.au](http://www.recalls.gov.au) for  
Australian Product Recall Information